

Norden House Surgery

Free Dispensary Delivery Service

Registration Form and Information Sheet.

Norden House Surgery Is Pleased To Announce the Introduction of a FREE Delivery Service of Repeat Medication to Our Dispensing Patients.

All we ask from you is the following:

Fill in the enclosed registration form and return it to the practice (We need a form for each patient requiring delivery)

Make yourself familiar with how the service works by reading and keeping this information form.

Ensure that you fit the qualifying criteria for the service which are as follows:

- That you are a dispensing patient of the practice.
- That you are aged 60 years or over or,
- That you have difficulty collecting medication from the surgery and are exempt from prescription charges or,
- That you have difficulty collecting medication from the surgery and hold a valid prepayment certificate.

Note the days that the delivery driver is in your area (see back cover) and plan your repeat medication requests to take account of this as well as the 48 hours required to dispense your medication.

Arrange for a responsible adult to be available to sign for your prescription delivery.

Please notify us if you will be unable to be in to receive your medication and save the driver an unnecessary journey.

Please Note That:

Deliveries will take place between 10am and 2pm, Monday to Friday. An exact time cannot be specified. The precise day will depend on where you live (see back cover)

You request your repeat medication in the normal way but indicate on your request that you are a 'delivery patient'. This can be done in writing on the repeat slip or as an addition to your e-mail. Please express your preferred day of delivery (not date) based on the delivery timetable on the back cover.

Once you request your medication it still takes 48 hours to dispense the medication. It will then be added to the next delivery run for your area which matches your expressed preference.

If you do not request a specific day we will deliver on the first available day for your area.

Delivery Schedule

Delivery Run A

Botolph Claydon

Adstock

East Claydon

Granborough

Hardwick

Middle Claydon

Oving

Steeple Claydon

Whitchurch

North Marston

Padbury

Singleborough

Verney Junction

Cublington

Gawcott

Pitchcott

Hogshaw

Dunton

Hoggeston

Delivery Run B

Addington

Drayton Parslow

Nash

Thornborough

Great Horwood

Little Horwood

Mursley

Swanbourne

Whaddon

Stewkley

Delivery Run A: Tuesdays and Thursdays.

Delivery Run B: Mondays, Wednesdays and Fridays.

Norden House Surgery
Dispensary Delivery Service

Name

Address

Daytime Telephone Number

Evening Telephone number

Prescription Payment Status:

The patient does not have to pay because he/she:

- Is under 16.
- Are 16, 17 or 18 in full time education.
- Is 60 years of age or over.
- Has a valid maternity exemption.
- Has a valid medical exemption certificate.
- Has a valid prescription pre-payment certificate.
- Has a valid war pension exemption certificate.
- Is named on a current HC2 Charges certificate.

Please tell us the date your Pre-payment certificate

expires.....

If you or your partner are entitled to free prescriptions because of any of the following please fill in two of the three details required below, using the details of the person whose name the exemption is in.

Name.....

DOB.....

NI No.....

- Gets income support (IS)
- Gets income based job seekers allowance (JSA(IB))
- Is entitled to, or named on a valid NSS Tax credit exemption.
- Has a partner who gets a Pension credit guarantee.